GatePro

Frequently Asked Questions



FAQs

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Q Do you require a deposit?

A Yes, upon accepting a quote you will be invoiced a deposit of 50%. This deposit is to begin purchasing your materials, confirm your place in our calendar and get your gate underway with our suppliers. The remainder of the invoice is payable at completion/installation. We may also ask for progress payments if your job is completed in stages or over a longer time frame.

Q Do you charge to quote?

A We provide FREE, no obligation quotes. The first step is too fill out the Contact Us form with all the required information.

Q How long will my project take?

A As a general guideline, the timeframe from when a client pays their deposit to the completion of the work typically ranges from 6 to 8 weeks. For smaller projects, we can often accommodate shorter notice if that works for you.

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Q What areas do you cover?

A We service from Mangawhai all the way up to Kaitaia in the North Island of New Zealand.

Q What colour choices do you have?

A Our provider uses the Dulux Powder Coat Range. There are hundreds of colours available but the Duralloy Solid Colour range is what we quote for as standard. Follow this link to see these colours.

Q What happens to my auto gate in a power cut?

A We have proactively addressed this issue by equipping all our automatic gates with a battery backup system that reserves energy specifically for this purpose. For the average user with typical conservative use, this backup provides approximately three days of functionality (or about 10-20 openings) before you need to unlock the unit with the provided key and switch to manual mode.

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Q Do you have a call-out service?

A Yes, we do! Please see our standard rates below:

Non-urgent call-out: Monday-Friday 8am-3:30pm (visited within 2-5 days) $150+GST p/hr

Same day Emergency call-out: Monday-Friday 8am-3:30pm $220+GST p/hr

After hours, weekend and Public Holiday call-out: (by availability) $300+GST p/hr

Q How much will it cost to get a gate installed?

A Here are rough price indications for our standard gates, including installation costs:

- Small pedestrian gate: starting at $1800 + GST
- 3m sliding driveway gate: starting at $4500 + GST
- 3m single swing gate: starting at $5000 + GST
- 4m double swing gate: starting at $5500 + GST
- Sliding automation: starting at $2850 + GST
- Single swing automation: $3500 + GST
- Double swing automation: $4900 + GST

When comparing quotes, ensure you're comparing like for like, as differences in services such as old gate removal can significantly impact pricing.

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Q Do I need to get an electrician for the gate power?

A Every project is different, some may require mains power, some may require an outdoor power point for a transformer, some may require solar etc. We take care of everything in house so there is no need to worry about dealing with other sub-contractors.

Q What is powdercoating?

A Powder coating is a dry finishing technique that involves spraying a fine polymer powder, electrically charged with static, onto grounded metal surfaces to achieve a smooth and uniform coat. The coated metal is then placed in an oven, where it is baked at high temperatures, causing the powder to melt and form a finish that is more durable than traditional paint and free from drips.

Q What material do you use?

A We specialise in both steel and aluminum, each offering its unique set of advantages. Let's discuss these options on-site to help you make the most informed decision for your needs.

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If you have any further questions on our process, please get in touch.

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