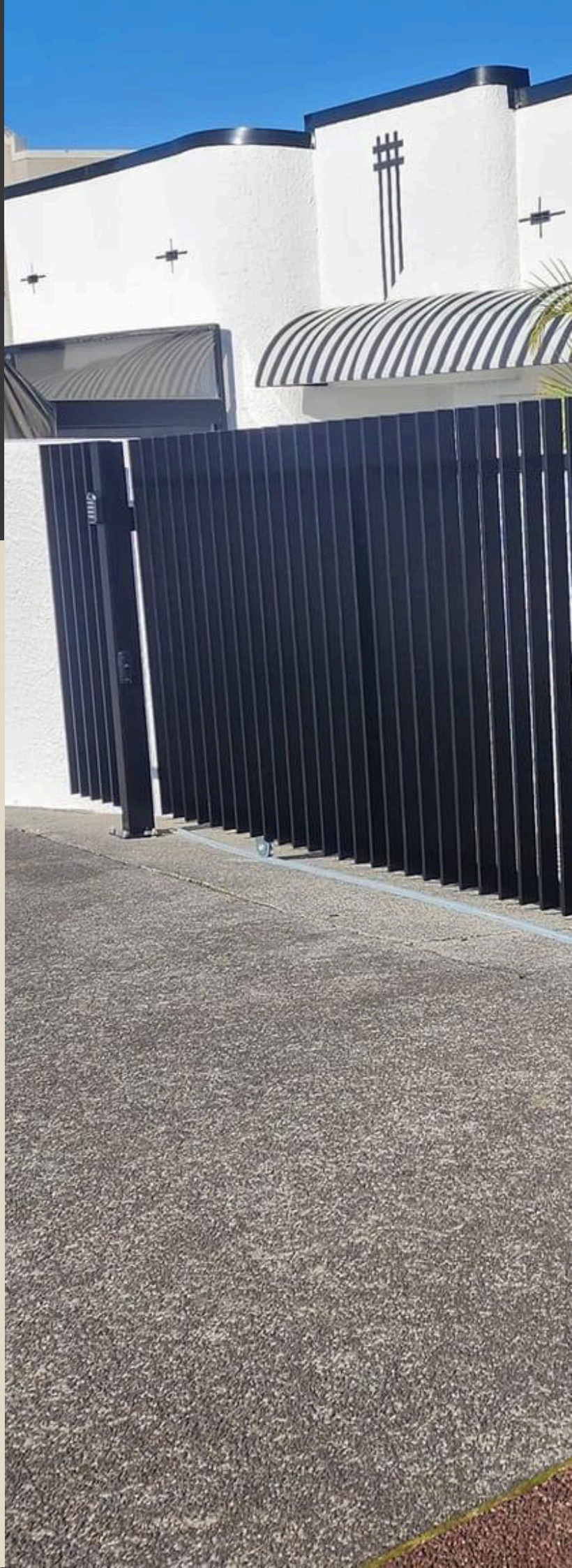
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Our Process



Our process

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1 Request an estimate

Please make sure the contact form is filled out with all the relevant information. If your site is more complex, please request a site visit. We aim to respond to all estimates within 48 hours.

2 Approve estimate

If you are happy with the estimate, please contact us to arrange a site visit. From there, one of our team will meet you on site, discuss all details and update the estimate (if required). 99.9% of the time our estimates are correct.

3 Pay 50% deposit

At this point an invoice for a 50% deposit will be produced. Once paid we can proceed to the next step.

4 Confirm project details*

Once the invoice has been paid, a CAD drawing of the product will be produced along with a key information sheet. We will send you an email with both documents attached. You need to answer all the relevant questions and confirm all the details are correct. We aim to have this information through within 5 working days of the deposit being paid.

*Please note CAD drawings are not produced for any fences or standard, animal friendly, frame only, country gates.

5 Gate to manufacturer

Once signed off, the product will be put into manufacturing. This process usually takes between 4-6 weeks. One of our team will be in contact during this time to confirm dates for the groundwork to be completed and we will give an expected completion date. During this time our electrician will also be in contact to discuss the power install (if required).

Our process

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6 Confirm install date

Once the product arrives at our facility, we will contact you to confirm the install date.

7 Installation & training

Once the installation is completed, our installers will train you on how to use the product and answer any questions you may have.

8 Final sign off & invoice

Before we send the final invoice, our project manager will come to site and “sign off” all work to ensure it is completed to our standards and answers any questions you have. They will call ahead to arrange a suitable time.

9 Project completed

Enjoy your new gate! Please note, it’s not uncommon for things to move or settle after the installation has taken place so if you notice any changes, please give one of the team a call.

Our standard lead times from quote acceptance to project completion are usually around 7-8 weeks. This can change during our busier times

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If you have any further questions on our process, please get in touch.

021 285 2507 info@gatepro.co.nz